

**Sanitary Sewer:** The Sanitary Sewer charge includes the base rate for the meter size. Residential sewer discharge is capped at 10,000 gallons per month and is based on water consumption.

**Water Quality Fee:** The Water Quality Fee (currently 35 cents per month) is a pass-through of the charges from the Texas Commission on Environmental Quality for annual inspections of the Wastewater System.

**Storm Wtr Surcharge:** The Storm Water Surcharge (7% of water and sewer charges) is a fee initiated by City Council to cover the cost of the operation and maintenance of the storm water collection system within the City of Tyler, as well as the funding of small capital improvement projects.

**Wastehauler Fran Fee:** The Wastehauler Franchise Fee (6% of all Solid Waste charges) is a pass-through of the fees paid to the City of Tyler for use of City-owned right-of-way for solid waste truck traffic.

**SW Automated Res:** The Solid Waste Automated Residential fee is the charge by the Solid Waste Department for biweekly trash pickup. Additional fees may be included in this charge for additional services such as curbside recycling or pack-out service.

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**Account Statement**

**ACCOUNT INFORMATION**

Office Hours: M - F, 8 am - 4 pm  
Customer Svc: (903) 531-1230  
Fax: (903) 531-1240  
Service Center (903) 531-1285  
Solid Waste (903) 531-1388  
After Hours Emergency: (903) 597-6541  
[www.cityoftyler.org](http://www.cityoftyler.org)

ACCOUNT: 12345-67890  
SERVICE ADDRESS: 511 W LOCUST ST  
CYCLE-ROUTE: 01-05  
RATE CLASS: RESIDENTIAL  
TOTAL DUE UPON RECEIPT: 116.83  
BILL DATE: 10/02/2025  
PAST DUE DATE: 10/27/2025

**CURRENT METER INFORMATION**

Service Period: 08/27/2025 through 09/30/2025 34 days  
Meter 12345997 Service Type WA - TGA Previous 5.00 Current 7.00 Consumption 2.00

**ACCOUNT ACTIVITY**

LAST BILL	122.25
TOTAL PAID SINCE LAST BILL	-122.25
ADJUSTMENTS	.00
<b>NEW CHARGES</b>	
WATER	25.80
SANITARY SEWER	31.60
WATER SERVICE FEE	0.27
WATER QUALITY FEE	0.35
REG COMPLIANCE FEE	22.94
STORM WTR SURCHARGE	4.02
SALES TAX - IN CITY	2.10
WASTEHAUler FRAN FEE	1.44
WATER FRANCHISE FEE	4.25
SW AUTOMATED RES 09/30 - 10/30	23.57
FUEL RECOVERY FEE 09/30 - 10/30	0.49
<b>TOTAL CURRENT CHARGES</b>	<b>116.83</b>
<b>ACCOUNT BALANCE</b>	
NEW CHARGES	116.83
<b>TOTAL DUE UPON RECEIPT</b>	<b>116.83</b>

**YOUR MONTHLY USAGE**

WATER	
OCTOBER	9.00
NOVEMBER	8.00
DECEMBER	6.00
JANUARY	9.00
FEBRUARY	4.00
MARCH	3.00
APRIL	4.00
MAY	4.00
JUNE	2.00
JULY	6.00
AUGUST	3.00
SEPTEMBER	3.00
OCTOBER	2.00

**SPECIAL MESSAGE**

For Customer Service call (903) 531-1230  
Only rain goes in the storm drains. Fall leaves and yard waste can be disposed of by mulching, composting or by raking and placing them at the curb for Solid Waste collection.

**City of Tyler**

PLEASE FOLD ON PERFORATION BEFORE TEARING - RETURN BOTTOM PORTION WITH YOUR PAYMENT  
MAKE CHECKS PAYABLE TO THE CITY OF TYLER

**ACCOUNT INFORMATION**

ACCOUNT: 12345-67890  
SERVICE ADDRESS: 511 W LOCUST ST  
CYCLE-ROUTE:

JOHN PUBLIC  
123 ANYWHERE LN  
TYLER TX 75702

**AMOUNT DUE**

NEW CHARGES	116.83
<b>TOTAL DUE UPON RECEIPT</b>	<b>116.83</b>

**AMOUNT ENCLOSED**

**REMIT PAYMENT TO:**

**CITY OF TYLER  
TYLER WATER UTILITIES  
PO BOX 336  
TYLER TX 75710-0336**

**Barcode:**

00016790001000012820000110003000000000000116831

**Water:** The Water charge includes the base rate for the meter size.

**Water Service Fee:** The Water Service Fee (currently 27 cents per month) is a pass-through of the charges from the Texas Commission on Environmental Quality for annual inspections of the Water System.

**Reg Compliance Fee:** The Regulatory Compliance Fee (currently \$22.94 per month) covers the cost of new debt issued to meet unfunded mandates from the United States Environmental Protection Agency (USEPA) and the Texas Commission on Environmental Quality (TCEQ).

**Sales Tax – In City:** This is the sales tax paid to the City of Tyler for Solid Waste services (currently at 8.25%). Tax is charged on the sum of the **SW Automated Res** fee plus the **Wastehauler Fran Fee**.

**Water Franchise Fee:** The Water Franchise Fee (5% of all Water and Sewer charges) is a pass-through of the fees paid to the City of Tyler for the use of City-owned right-of-way for Tyler Water Utilities distribution and collection infrastructure.