



Paymentus

WALMART BILL PAY (WMBP) GUIDE

QUICK-START GUIDE

INTRODUCING WALMART BILL PAY (WMBP)

Walmart Bill Pay is a bill payment service offered at over 4,000 Walmart stores throughout the U.S. This service allows your customers to pay their bill in person during normal Walmart business hours, including nights and weekends. Payments are posted immediately to ensure that customer accounts are always up to date and accurate.

ACCEPTED PAYMENT TYPES

The following payment types are available with Walmart Bill Pay:

- Cash
- Debit
- Ucards™

WALMART BILL PAY REQUIREMENTS

To pay a bill using Walmart Bill Pay, customers must:

- Provide (Biller Name) name to the Walmart associate
- Provide their full and accurate account number
- Ask the Walmart associate to select **(WMBP)** as the payment processing provider

HOW WALMART BILL PAY WORKS

1 Customers visit their preferred Walmart location

Customers can use the [Walmart store locator](#) to a convenient location.

2 Within Walmart, customers visit the Walmart MoneyCenter or Customer Service Desk

Please note that Walmart Bill Pay is not available within the checkout aisles of stores. Customers must visit the MoneyCenter or Customer Service Desk to utilize Walmart Bill Pay.

3 Customers must inform the Walmart associate that they are trying to pay their (BILLER NAME) bill, and provide their full account number

Walmart associates are only able to locate accounts using the specific biller name and an exact account number (i.e., accounts cannot be located by address, customer name or balance due).

4 The associate will locate the account using the provided information

Associates do not receive balance information, so customers must specify the amount they wish to pay. The associate will ring up the specified amount (processing fees may apply when using Walmart Bill Pay).

5 Customers pay their bill using cash, debit or Ucards™

The associate will collect the funds in the same manner as any other in-store transaction. Transactions up to \$1,500 are accepted.

Customers must ask the Walmart associate to process their payment using “WMBP same-day processing”

Walmart offers various in-store payments for a variety of billers. To ensure payments are processed immediately, customers **must indicate** that they wish to use **Walmart Bill Pay** and the **WMBP** abbreviation as the payment provider.

Once paid, the transaction is complete. The associate will provide a receipt that contains the Walmart location, date and time of payment, biller's name, transaction reference number and the amount paid.

All payments made using Walmart Bill Pay (WMBP) post immediately, regardless of when they are paid.