

HOW SCAN-TO-PAY WORKS

- 1 Customers navigate to the online bill payment platform and log in**
- 2 Customers select “Cash” as their payment method**

Please note that “Scan-to-Pay” is not used as a term within the online bill pay platform. All marketing materials must direct customers to use “cash,” not Scan-to-Pay (see sample materials at the end of this guide).

- 3 After selecting “Cash,” customers select their preferred retail location by zip code**

The zip code locator will auto-populate with participating retail locations once the customer enters their zip code. The customer can then select their preferred retail location from this list.

Payment Components

Payment Type	Account Number	Date Due	Amount Due	Payment Amount	Payment Date
Utility Bill	6759370	May 1, 2024	\$125.49	125.49	<input checked="" type="radio"/> Now <input type="radio"/> Later

Pay with cash cannot be used for future-dated payments or multi-payment

Payment Method

<input type="radio"/>  bobdoe@paymentus.com	Mar 18, 2024 - 4:35:04 PM	Last Used
<input type="radio"/>    		Credit Card
<input type="radio"/>  		Debit Card
<input type="radio"/> 		eCheck / Bank Account
<input type="radio"/> 		PayPal
<input type="radio"/> 		PayPal Credit
<input type="radio"/> 		Venmo
<input type="radio"/> 		Amazon Pay
<input type="radio"/> 		Google Pay
<input checked="" type="radio"/>  \$ Cash		Pay with cash at a local retailer

BACK **CHOOSE RETAIL LOCATION**

 Want to use Apple Pay? Sign in from Safari on your iPhone, iPad, or Mac.

Pay with Cash

Use a Zip Code or your location to find retail locations to make your payment

Zip Code **SEARCH** or **USE MY LOCATION**

Available payment Locations within 25 miles radius of **28277**

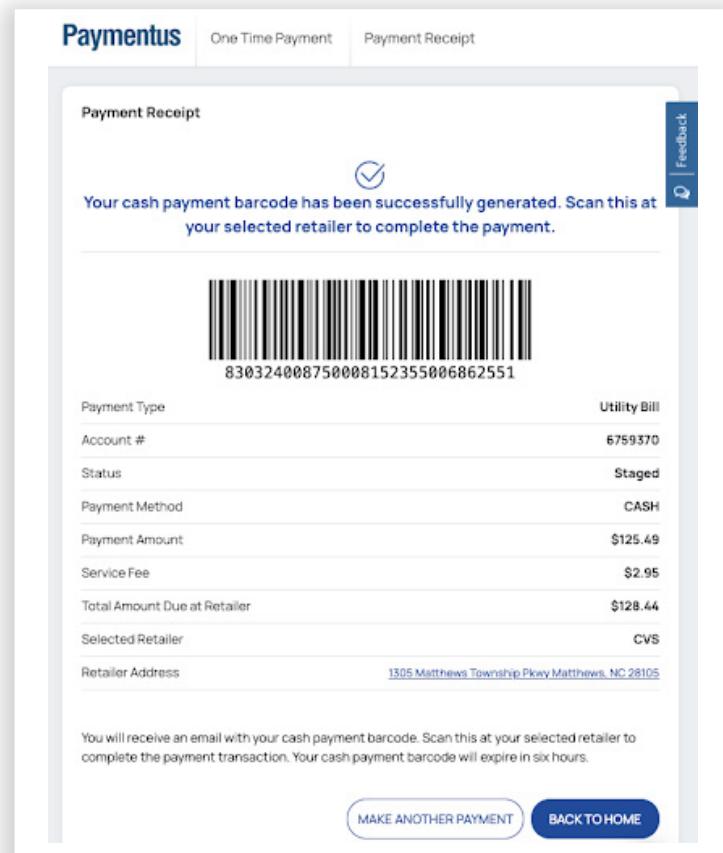
<input checked="" type="radio"/> CVS, 6428 Rea Rd Charlotte NC 28277
<input type="radio"/> CVS, 9628 Rea Rd Charlotte NC 28277
<input type="radio"/> CVS, 10730 Providence Rd Charlotte NC 28277
<input type="radio"/> CVS, 4908 Houston Field Ct Charlotte NC 28277
<input type="radio"/> CVS, 13845 Conlan Cir Charlotte NC 28277

Previous **1** 2 3 4 5 ... 13 Next **CONTINUE**

4

The customer will receive a barcode based on their selection

This unique barcode is sent by text or email, depending on the customer's preference. **Barcodes are specific to the customer account and selected retailer, and are valid for six hours.** If a customer wishes to use a different retailer or does not complete their transaction within the allotted time, a new barcode must be generated by revisiting the online bill payment platform.



The screenshot shows a 'Paymentus' mobile application interface. At the top, there are tabs for 'One Time Payment' and 'Payment Receipt'. The 'Payment Receipt' tab is selected, showing a success message: 'Your cash payment barcode has been successfully generated. Scan this at your selected retailer to complete the payment.' Below this is a large barcode with the number '830324008750008152355006862551'. A table of transaction details follows:

Payment Type	Utility Bill
Account #	6759370
Status	Staged
Payment Method	CASH
Payment Amount	\$125.49
Service Fee	\$2.95
Total Amount Due at Retailer	\$128.44
Selected Retailer	CVS
Retailer Address	1305 Matthews Township Pkwy Matthews, NC 28105

At the bottom, a note states: 'You will receive an email with your cash payment barcode. Scan this at your selected retailer to complete the payment transaction. Your cash payment barcode will expire in six hours.' There are 'MAKE ANOTHER PAYMENT' and 'BACK TO HOME' buttons at the bottom right.

5

The customer presents the cashier with their barcode

While in-store, customers can use regular checkout lanes to make their bill payments. The customer presents their unique barcode, which is then scanned by the cashier.

6

Customers complete their payment

With their barcode scanned, customers tell the cashier the amount they would like to pay. The total amount due will be shown within the barcode screen. Store associates can only input the payment amount indicated by the customer (they never view the actual invoice or billing statement). After indicating their payment amount, the customer completes the payment using cash (please note that Scan-to-Pay (Cash) payments can only be completed using cash).

Once paid, the transaction is complete. The cashier will provide a receipt that contains the store location, date and time of payment, transaction reference number and the amount paid.

All payments made using Scan-to-Pay (Cash) post immediately, regardless of when they are paid.

PARTICIPATING RETAILERS

DOLLAR GENERAL

 CVS[®]

 **weis**
markets

 **Walgreens**

 **TOPS**
Friendly Markets

 **Kroger**
FRESH FOR EVERYONE™

 **HARVEYS**
supermarket

 **Loves**

 **Winn-Dixie**

 **Office DEPOT.**
OfficeMax

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