

HOW SCAN-TO-PAY WORKS

1 Customers navigate to the online bill payment platform and log in

2 Customers select “Cash” as their payment method

Please note that “Scan-to-Pay” is not used as a term within the online bill pay platform. All marketing materials must direct customers to use “cash,” not Scan-to-Pay (see sample materials at the end of this guide).

3 After selecting “Cash,” customers select their preferred retail location by zip code

The zip code locator will auto-populate with participating retail locations once the customer enters their zip code. The customer can then select their preferred retail location from this list.

The screenshot shows the 'Payment Components' section of the Paymentus app. It includes a table with payment details and a list of payment methods.

Payment Type	Account Number	Date Due	Amount Due	Payment Amount	Payment Date ⓘ
Utility Bill	6759370	May 1, 2024	\$125.49	125.49	<input checked="" type="radio"/> Now <input type="radio"/> Later

Pay with cash cannot be used for future-dated payments or multi-payment

Payment Method

- ☐ bobdoe@paymentus.com Mar 18, 2024 - 4:35:04 PM Last Used
- ☐ VISA, MASTERCARD, AMERICAN EXPRESS, DISCOVER Credit Card
- ☐ VISA, MASTERCARD Debit Card
- ☐ eCheck / Bank Account
- ☐ PayPal PayPal
- ☐ PayPal Credit PayPal Credit
- ☐ Venmo Venmo
- ☐ Amazon Pay Amazon Pay About Amazon Pay ⓘ
- ☐ Google Pay Google Pay
- ☒ \$ Cash ⓘ Pay with cash at a local retailer

BACK CHOOSE RETAIL LOCATION

Apple Pay Want to use Apple Pay? Sign in from Safari on your iPhone, iPad, or Mac.

The screenshot shows the 'Pay with Cash' screen in the Paymentus app. It prompts the user to enter a zip code or use their location to find retail locations.

Pay with Cash

Use a Zip Code or your location to find retail locations to make your payment

Zip Code

28277 SEARCH or USE MY LOCATION

Available payment Locations within 25 miles radius of 28277

- ☒ CVS, 6428 Rea Rd Charlotte NC 28277
- ☐ CVS, 9628 Rea Rd Charlotte NC 28277
- ☐ CVS, 10730 Providence Rd Charlotte NC 28277
- ☐ CVS, 4908 Houston Field Ct Charlotte NC 28277
- ☐ CVS, 13845 Conlan Cir Charlotte NC 28277

Previous 1 2 3 4 5 ... 13 Next

CONTINUE

4 The customer will receive a barcode based on their selection

This unique barcode is sent by text or email, depending on the customer's preference. **Barcodes are specific to the customer account and selected retailer, and are valid for six hours.** If a customer wishes to use a different retailer or does not complete their transaction within the allotted time, a new barcode must be generated by revisiting the online bill payment platform.

5 The customer presents the cashier with their barcode

While in-store, customers can use regular checkout lanes to make their bill payments. The customer presents their unique barcode, which is then scanned by the cashier.

6 Customers complete their payment

With their barcode scanned, customers tell the cashier the amount they would like to pay. The total amount due will be shown within the barcode screen. Store associates can only input the payment amount indicated by the customer (they never view the actual invoice or billing statement). After indicating their payment amount, the customer completes the payment using cash (please note that Scan-to-Pay (Cash) payments can only be completed using cash).

Once paid, the transaction is complete. The cashier will provide a receipt that contains the store location, date and time of payment, transaction reference number and the amount paid.

All payments made using Scan-to-Pay (Cash) post immediately, regardless of when they are paid.

The screenshot displays the 'Paymentus' interface with tabs for 'One Time Payment' and 'Payment Receipt'. The 'Payment Receipt' tab is active, showing a confirmation message: 'Your cash payment barcode has been successfully generated. Scan this at your selected retailer to complete the payment.' Below the message is a large barcode with the number 830324008750008152355006862551 underneath it. A table lists transaction details: Payment Type (Utility Bill), Account # (6759370), Status (Staged), Payment Method (CASH), Payment Amount (\$125.49), Service Fee (\$2.95), Total Amount Due at Retailer (\$128.44), Selected Retailer (CVS), and Retailer Address (1305 Matthews Township Pkwy Matthews, NC 28105). At the bottom, there are two buttons: 'MAKE ANOTHER PAYMENT' and 'BACK TO HOME'.

Payment Type	Utility Bill
Account #	6759370
Status	Staged
Payment Method	CASH
Payment Amount	\$125.49
Service Fee	\$2.95
Total Amount Due at Retailer	\$128.44
Selected Retailer	CVS
Retailer Address	1305 Matthews Township Pkwy Matthews, NC 28105

PARTICIPATING RETAILERS

DOLLAR GENERAL®



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